

# What Happens to Your Order?

We offer a range of roofing and building solutions to tradesmen, stockists, and directly to consumers. Long term solutions to age old problems. Partnering with some of the biggest names in the industry, we have a long history of quality and excellence.



















# Behind the Scenes at Permaroof

### What happens to your order?



Permaroof UK Ltd is the UKs largest importer and distributor of EPDM roofing systems and products. Our headquarters is also the home of the EPDM application training centre located in Derby.

We also operate a nationwide contractor network, providing the UKs homeowners with reliable, recommended flat roofing specialists to carry out vital improvement works.

The Permaroof online EPDM shop stocks a wide range of membranes, flat roofing kits, accessories and supplies for trade and DIY. With expanding premises and exciting new trade opportunities, Permaroof UK is enjoying significant growth.

Our support network is also growing, and every month we are adding new industry resources and opportunities to continue with our award-winning approach to customer service.





















Permaroof sales teams are also qualified and experienced roofers and understand the needs and requirements of our customers. The teams are on hand throughout the working week to take and process your orders over the phone and through the online shop and offer assistance to those that need it.

We thought we would give you an exclusive look behind-the-scenes at Permaroof and show you what happens to your order once you have placed it.



Once you have selected your EPDM roofing system, whether you have chosen rubber sheet membrane or Permaroof500 liquid EPDM, you place your order by phone or order your flat roof supplies online.

Visit the Permaroof online shop now at: permaroofstore.co.uk/











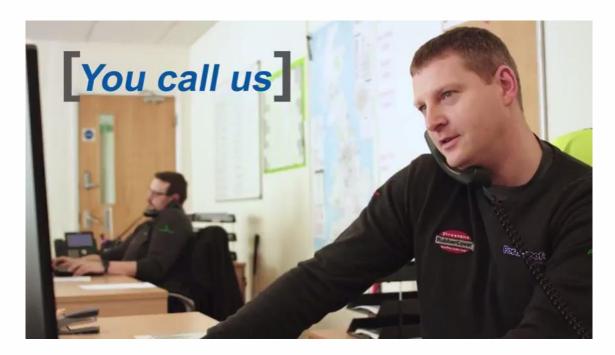












Our experienced teams are at their desks all week during working hours, taking your orders and assisting where they can.

Call Permaroof today on 01773 608 839 or email us now at sales@permaroof.co.uk























Our sales office is located at our Derby headquarters, where we keep our extensive stocks of EPDM membranes and accessories. This means we are a big team, all working together under the same roof to give you the best possible service.

## We've taken your order, what next?

















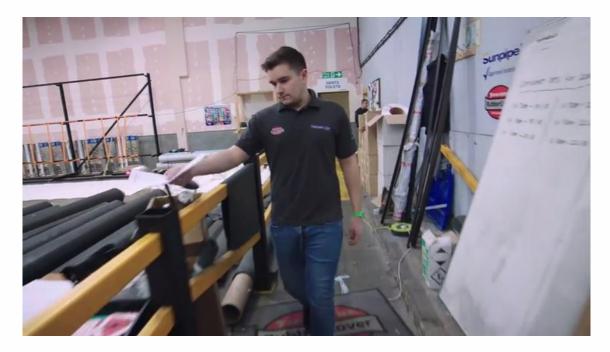




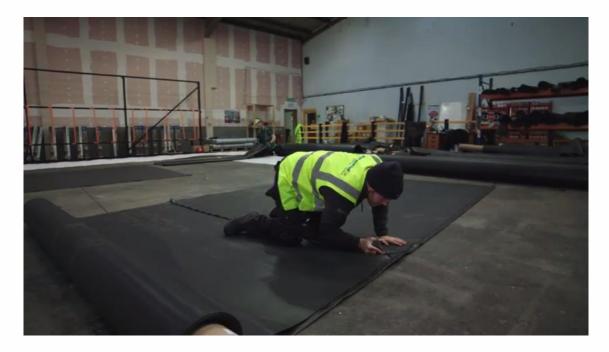




Your orders are given the highest priority here at Permaroof, and we deliver them by hand to the next team to take over...



This is where things get really busy...



All your orders are hand-cut and prepared to your exact requirements.























As we offer next day delivery on most of our products, we don't hang around!



Permaroof treat every order with the same importance, no matter how large or how small. Our clients are from both the trade and DIY roofing sectors, and we offer all our customers great service and support for all their projects.























EPDM rolls are securely wrapped after being carefully measured according to your requirements.



Once your orders are double-checked, packed and ready to go, they are loaded onto our trucks and are sent on their way.























Permaroof UK Ltd has been importing EPDM, distributing your orders and offering great customer service for 18 years, and has an industry-leading, award-winning reputation.

You can trust Permaroof.



Now you've seen what goes on behind-the-scenes at Permaroof, why not head on over to our online EPDM store and order your flat roof supplies with confidence.





















#### Permaroof UK Ltd

01773 608 839

permaroof.co.uk

#### Shop online

permaroofstore.co.uk

# **EPDM** roofing training:

permaroof.co.uk/roofing-training-courses

# **Further EPDM resources:**

permaroof.co.uk/diy-flat-roof-library

## Visit our YouTube channel for tutorials:

youtube.com/user/PermaroofOnline/videos















